

DMV Transportation Network Company Stakeholder Study

Leadership Team Legislative Update

May 15, 2015

TNC Study

- Study began January 2014
- Collected input from broad range of stakeholders
- Goal was to establish framework that would:
 - Ensure safety of passengers, drivers and public
 - Provide transportation options
 - Support new technology solutions
 - Attract new businesses to the Commonwealth

2015 Legislation

- Senate Bill 1025
- House Bill 1662

Committee Structure

- Licensing
- Registration
- Compliance and Enforcement
- Reporting



Licensing of TNCs

Requirements:

- File application
- Pay \$25,000 performance bond
- Demonstrate compliance with insurance requirements
- Complete fitness exam
- Pay fees

Licensing of TNCs

- New TNC application, TNC certificate, TNC manual
- Application and accompanying documents sent to TNCs currently operating in VA
- Insurance form to be filled out by respective insurance companies under review
- Notice to insurance companies about new TNC law and provisions/forms/filing

Registration of TNC Vehicles

- Virginia and out-of state registered vehicles must register for “TNC Use”
- Vehicle owner or driver may register the vehicle
- TNC may register the vehicle for their driver
- If working for more than one TNC, only need to register the vehicle once
- Begin transitioning current vehicles June 4

Registration of TNC Vehicles

Service Channels

- Customer service centers, web, mobile web, mail, fax
- Limited transactions by DMV Select
- TNC can register vehicles through a secure portal
- Two new TNC application forms

Vehicles Registered in Virginia

- Driver is owner/lessee - Most service channels can be used and credentials will be issued directly to driver
- Driver is not the owner/lessee
 - Have owner's signature - driver will receive credentials
 - Certify owner's consent - transaction is processed, VCIN is updated, credentials are mailed to the owner, driver has 30 days to display decals

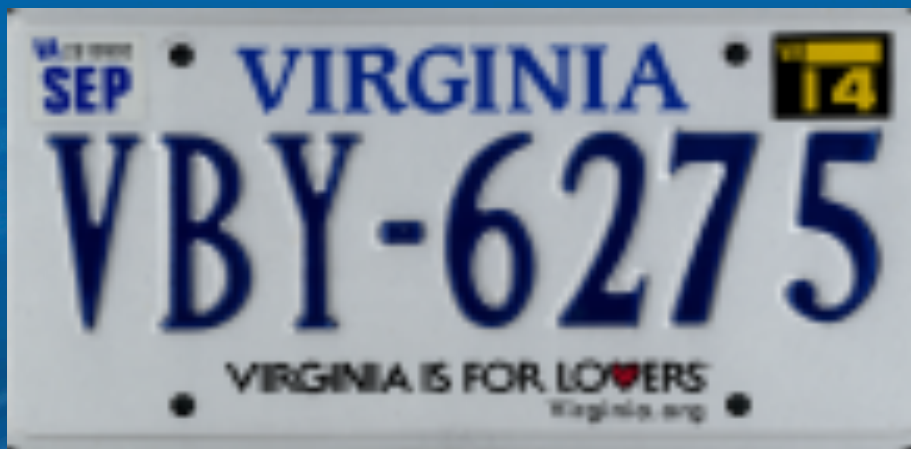


Vehicles Registered Out-Of-State

- Must be registered by the owner or lessee
- Register by mail, fax or electronic submittal
- All are processed by Motor Carrier Services
- TNC record created in the DMV system
- Working on display of information in VCIN
- Owner/lessee mailed credentials



Virginia TNC Plate Decal



Virginia "TNC Use" Registration Card



VIRGINIA MOTOR VEHICLE REGISTRATION

VSA-0 (REV 07/12)

Title Number 56756020	Veh. Identification Number (VIN) 4T1BB46K99U098098	Date Issued 05/13/15	Plate Number PBDEC	Plate Type PAVL	Sticker	Expiration Date 12/31/15	
Vehicle Make CADILLAC	Model SS	Body 4D SDN	Year 2002	Color RED	Fuel GAS	Vehicle Use PRIVATE	Axles 2
Purchase Date 12/03/14	Odometer at Titling 123444 ACTUAL	Lien at Reg Y	EW 2344	GW	GVWR	GCWR	Unit #

DEC, TEST
2300 W BROAD ST
RICHMOND VA 23220-2051

TNC USE

RICHMOND CITY

CMA 642
DMVPBP



This card must be carried in the motor vehicle when in operation but does not permit holder to operate a motor vehicle.

Out-of-State Window Decal



Out-of-State "TNC Use" Registration

DMVMD070 TN1000PA



VIRGINIA **TRANSPORTATION NETWORK COMPANY** REGISTRATION MCS-0 (REV 06/15)
FOR OUT-OF-STATE VEHICLE

Vehicle Identification Number (VIN)	Plate State	Plate Number	Vehicle Make	Vehicle Year	Date Issued	TNC Decal Serial Number
4M2DU66W75UJ15953	MD	XTD2993	FORD	2012	06/03/2015	0000025

William Carowner
1234 Baker Street
Suite 200
Anytown, MD 21222-3333

250 DMVMCC

When operating this vehicle for TNC use, you must carry this card with your home state vehicle registration card; however, this card does not permit the holder to operate a motor vehicle.

TNC Use Noted in VCIN

VST/4H. SSN/T11500204 .
*EXP/2014/12/31. WGT/3042. REG STATUS/ACTIVE. PLT STATUS/ REISSUE ..NO LIEN.
FIPS/000. VEH USE/PRIVATE...CUR VCO/BGE.ORI VCO/BGE. DP/.
INTERLOCK/.
VOA/.VOAT/.
GJURIS/ARKANSAS.
TNC USE EFFECTIVE DATE:2015/04/20/TNC DECAL DATE:2015/05/20

** NOTICE **
INFORMATION OBTAINED FROM VCIN MAY BE USED FOR
CRIMINAL JUSTICE PURPOSES ONLY.
MRI 212418 IN: VSP013 1 AT 05MAY2015 10:55
OUT: DMV1 132 AT 05MAY2015 10:55

Enforcement Program

Passenger carrier enforcement plan to ensure compliance with statutes includes:

- Requirements officers must check to confirm compliance with statutes
- Process for capturing and reporting all actions
- E-Learning and outreach to VSP, local enforcement & airports on new legislation
- Process to capture, investigate and track all complaints



Compliance Program

- Reviews to be conducted no more than once per year, and to respond to an incident or complaint
- Outlined specific requirements that DMV staff must verify to ensure TNC compliance with the new law
- Developing a process to electronically receive necessary documents from TNCs

Reports

- Quarterly Report – requested by Senator Newman and Delegate Rust to capture enforcement activity (October - first report)
- December 2015 update report for General Assembly members
- December 2016 report – enforcement activity, insurance changes, cost recovery
- Track impact on the disabled community

Communications Plan

Targeting Three Audiences:

- General Public
- TNC Partners (Drivers)
- Law Enforcement

Communication Channels:

- Brochures for TNC partners and law enforcement
- Statewide news releases
- Social media messaging for TNC partners and the general public
- Website content
- Virginia Criminal Information Network (VCIN) messages
- Law enforcement publications
- Stakeholders

Transition Plan

- Is onboarding process for partner and vehicle robust enough to comply with statutory requirements?
- TNCs currently operating under TOA must certify compliance with those requirements
- TNCs currently operating required to apply again and complete application requirements
- Certificate must be granted effective July 1 to continue operation

Implementation of TNC Legislation

Any Questions?